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Medulance: Building a Technology-Driven Emergency Healthcare Network Across India

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When every minute matters, access to timely medical assistance can make a critical difference. Medulance is building an integrated emergency response ecosystem that connects patients, ambulance operators, paramedics and hospitals through technology-enabled ambulance services. Founded in 2017, the Delhi-based healthtech company is working to organise India's fragmented emergency medical transportation sector and strengthen pre-hospital care.



Problem

India's emergency ambulance ecosystem has traditionally been fragmented, with patients often struggling to identify available ambulances and access timely medical assistance. Delays in dispatch, limited coordination and inconsistent service standards can affect critical response times. Medulance aims to address these gaps through a centralised, technology-enabled emergency response network.

Product

Medulance offers GPS-enabled ambulance booking, dispatch and tracking through its digital platform and 24/7 helpline. Its services include Advanced Life Support (ALS), Basic Life Support (BLS), patient transport and mortuary ambulances, alongside solutions such as MeduERS, MeduEMS, MeduRide, MeduTrain and MeduTech. Its connected ambulances also use 5G-enabled technology to transmit patient vitals and support remote clinical visibility.

Proof

Medulance reports a network of more than 15,000 ambulances across 500+ cities, covering over 8 million people and handling approximately 5,000 emergency calls daily. The company also reports an average response time of under 11 minutes and partnerships with more than 110 corporate and hospital clients. It was recognised under the Healthcare and Wellness category at the National Startup Awards 2022.

People

Founded by Pranav Bajaj (Co-founder and CEO) and Ravjot Singh Arora (Co-founder and COO), Medulance was established to make emergency ambulance services more accessible and organised. The founding team combines entrepreneurship and technology-led service delivery to strengthen India's emergency healthcare infrastructure.

Purse

In September 2026, Medulance raised â?¹24 crore in a Series A-2 funding round, led by Auxano Capital, with participation from existing investors Alkemi Growth Capital, Equentis and angel investors. The company plans to deploy the capital towards expanding its emergency response network, strengthening hospital and enterprise partnerships, and upgrading its technology infrastructure.

Plan

Medulance plans to expand its emergency response network across India while strengthening its hospital and enterprise services. Its priorities include scaling 5G-enabled connected ambulances, improving dispatch systems, expanding technology capabilities and building stronger coordination between ambulance teams and hospitals.

Why it matters

Timely pre-hospital care is a critical component of emergency healthcare, yet access to reliable ambulance services remains uneven across India. By combining GPS-enabled dispatch, connected ambulances and real-time patient

information sharing, Medulance is working to make emergency transportation more coordinated, accessible and responsive.

FAST FACTS

Particulars	Details
Company	Medulance Healthcare Private Limited
Brand	Medulance
Inception	2017
Headquarters	New Delhi, India
Industry	HealthTech, Emergency Healthcare, Medical Transportation
Founders	Pranav Bajaj and Ravjot Singh Arora
Core Offering	Technology-enabled ambulance and emergency response services

Key Services	MeduERS, MeduEMS, MeduRide, MeduTrain, MeduClinic, MeduTech, MeduGov, MeduAlert
Technology	GPS, 5G-enabled connected ambulances, real-time patient monitoring
Network	15,000+ ambulances across 500+ cities
Latest Funding	â?¹24 crore, Series A-2
Key Investors	Auxano Capital, Alkemi Growth Capital, Equentis and angel investors
Website	medulance.com

Disclaimer: This profile is based on publicly available company information and reported funding announcements.