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IHH Healthcare collaborates with Infosys for AI-powered ERP transformation

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Powered by Infosys Topaz, the collaboration will help unify operations, optimise processes, and enable a future ready healthcare enterprise



Bengaluru-based tech giant Infosys, a global leader in AI first business consulting and technology services, has announced a strategic collaboration with IHH Healthcare, one of the world's largest private healthcare providers, to drive a multi year, enterprise wide Enterprise Resource Planning (ERP) transformation programme.

This collaboration will enable IHH to standardise and harmonise business processes across all its markets starting with Hong Kong, Malaysia, and Singapore. It will help streamline operations, enhance agility and scalability, optimise costs, and strengthen regulatory compliance.

The collaboration brings together Infosys' AI first capabilities through Infosys Topaz, an AI-first offering powered by generative and agentic AI technologies, to embed intelligence into IHH's core business workflows. This approach will help IHH unlock AI-powered business value at scale.

Infosys will help consolidate IHH's legacy, siloed ERP landscape by integrating critical functions such as finance, procurement, supply chain, human capital management, and enterprise performance management. As part of this transformation, IHH will gain enhanced real-time data visibility and decision intelligence, strengthening its ability to drive faster, and insight-led decision-making. By establishing a centralised, digital enterprise foundation, Infosys will support IHH's journey toward a more connected, data-driven, and future-ready healthcare ecosystem.