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Vaidam Health and Vanuatu's Ministry of Health ink MoU to strengthen cross-border healthcare access

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Citizens of Vanuatu will now be able to access world-class, affordable, and specialised medical care in India



Gurugram-based startup Vaidam Health has announced the signing of a Memorandum of Understanding (MoU) with the Ministry of Health, Vanuatu, a Pacific island nation in Oceania located in the South Pacific Ocean, marking a major milestone

in expanding global healthcare collaboration and improving access to advanced medical treatment for the people of Vanuatu.

Through this partnership, citizens of Vanuatu will now be able to access world-class, affordable, and specialised medical care in India with greater ease, transparency and trust. The collaboration aims to strengthen the entire patient journey from medical consultations and documentation to treatment planning and post-care support ensuring a seamless healthcare experience.

As part of the MoU, Vaidam Health will facilitate treatment across a network of India's leading hospitals and centres of excellence, offering advanced care in specialties such as cardiology, oncology, orthopaedics, organ transplantation, neurosurgery, critical care, and more. The partnership will also support end-to-end services including visa and travel coordination, interpreter support, medical case management, and dedicated patient care teams.

This collaboration will focus on streamlined patient referral systems, onboarding designated medical facilitators, and initiating outreach for patients requiring specialised treatment in India. Both entities aim to explore additional areas of cooperation such as preventive health programs, medical knowledge exchange, and digital health support.

This MoU represents a shared commitment to expanding access to advanced, affordable, and dependable healthcare for the people of Vanuatu. It marks a step toward strengthening the healthcare connection between India and Vanuatu, ensuring that patients receive timely support and improved health outcomes through coordinated cross-border care.