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Amazon India launches at-home health diagnostics service

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Offers home sample collection in under 60 minutes and lab results in as less as 6 hours across 6 cities



Amazon India has announced the launch of Amazon Diagnostics, a new at-home diagnostics service that enables customers to book lab tests, schedule and track appointments, and access digital reports instantly from the Amazon app.

With Amazon Diagnostics, customers in 6 cities across 450+ PIN codes, can easily book from over 800 diagnostic tests, get doorstep sample collection in under 60 minutes and digital reports in as less as 6 hours, for routine tests.

Currently, the service will be available across Bengaluru, Delhi, Gurgaon, Noida, Mumbai and Hyderabad. Amazon Diagnostics is currently being offered in collaboration with Orange Health Labs, a leading accredited diagnostic provider.

Amazon Diagnostics addresses critical customer challenges where long wait times, inconsistent quality of service, and accessibility gaps often hinder preventive care. Amazon Diagnostics will enable customers to access diagnostics services quickly, reliably and without having to search or endure long wait times. The service sets itself apart through rapid doorstep sample collection, timely reports delivery, and stringent data privacy and quality standards.

The platform also incorporates intelligent features like real-time slot visibility, map-based address validation, secure digital report access via the Amazon Health dashboard, and automated test preparation instructions—all built into a seamless booking journey.

With this launch, Amazon customers will now get access to a complete end-to-end healthcare services, spanning from tele-consultation, delivery of medicines, and accredited testing, all under ‘Amazon Medical’.