

DNH report offers strategic insight into India's rapidly evolving digital healthcare ecosystem

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New report highlights AI, EHR modernisation, and strategic collaborations as key to digital transformation



DHN recently concluded the third edition of its flagship Forum in Delhi on a high note, solidifying its role as a catalyst for India's digital healthcare transformation.

DHN, in association with CHIME India, unveiled the Annual Digital Health Trends and Outlook 2025 Report. This first-of-its-kind report offers strategic insight into India's rapidly evolving digital healthcare ecosystem.

Based on inputs from leading healthcare IT decision-makers across regions and organisational tiers, the Annual Digital Health Trends & Outlook 2025 report identified the six core trends shaping India's digital health landscape:

1. AI leads the digital shift: 54% of respondents rank AI as the most transformative technology in healthcare for the next 2–3 years, with a strong focus on clinical decision support and implementation in 2025.
2. Patient experience takes center stage: Over 51% of leaders define digital transformation by its impact on patient engagement, with a majority already investing in consumer-facing digital tools.
3. Cybersecurity gaps still linger: Despite improved threat management, gaps in staff training and audit readiness highlight ongoing vulnerabilities in digital adoption.
4. Tech partnerships trump in-house efforts: Nearly 60% view technology partnerships as the most critical enabler of transformation, surpassing internal R&D and external consulting.
5. Budgets remain a major barrier: 46% of healthcare leaders cite financial constraints as the top hurdle to digital progress, with many failed initiatives linked to funding issues.
6. Tech leaders are steering the vision: Digital health agendas are largely driven by CIOs and Chief Digital Officers, underscoring the strategic role of IT in healthcare's future.

Vishnu Saxena, Founder and CEO of DHN and ScaleHealthTech, said, "This report goes beyond numbers; it's a reflection of intent, direction, and the shared challenges we must collectively solve. It offers a pragmatic blueprint for healthcare

organizations striving to innovate responsibly, scale effectively, and center care around patients, and is an important opportunity to align industry voices and support evidence-based transformation."

Dr Girish Kulkarni, Chairperson, CHiME India, said, "From AI-led innovation to collaborative models, the data presents a clear call to action for leadership teams to think boldly and act decisively in building future-ready health systems. It is through such focused platforms that we can align industry, policy, and technology to build a future-ready healthcare system."