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Government of Maharashtra to revolutionise emergency medical services in India

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Initiative to begin in Maharashtra with a total investment of nearly Rs 1,600 crore



Sumeet SSG BVG Maharashtra EMS has signed 10-year concessionaire agreement with Public Health Department, Government of Maharashtra to revolutionise emergency medical services in India.

The initiative will begin in Maharashtra with a total investment of nearly Rs 1,600 crore. The project aims to implement the new ‘Maharashtra Emergency Medical Services’ (MEMS) 108 Ambulance Program across the state.

Under the agreement, the partners will deploy a fleet of 1756 state-of-the-art ambulances equipped with advanced medical technology to provide critical care during the vital “golden hour” of emergencies. The rollout of the new MEMS 108 Project will take place across Maharashtra in five phases beginning in November 2025.

The new fleet of advanced ambulances will be fitted with cutting-edge technologies such as Mobile Data Terminals (MDT), tablet PCs, RFID, GPS, caller location tracking, CCTV, and TRIAGE systems. These vehicles will also integrate inbuilt systems for Customer Relationship Management (CRM), Computer-Aided Dispatch (CAD), Vehicle Tracking and Management (VTMS), and patient arrival notifications.

The fleet will include Advanced Life Support (ALS) ambulances, Basic Life Support (BLS) ambulances, neonatal care units, first responder bikes, as well as sea and river boat ambulances. From a long-term perspective, the MEMS 108 program aims to feature medical application drones and helicopter-based emergency medical services.

This initiative will set a new benchmark for emergency medical services in India. It will offer cutting-edge technology and enhanced operational efficiency as well as establish a sustainable model for future public-private partnerships in high-quality service delivery.