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DHL Express India introduces first automatic shipment sorting hub in New Delhi

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New hub will be the first-of-its-kind in the International Express Logistics Industry in India



DHL Express, the world’s leading international express service provider, has opened its first automatic shipment sorting hub in New Delhi. In 2003, DHL Express opened India’s first ever air-side Express Facility and connected India to the global network with its first dedicated international freighter. This pioneering move led the way for Indian businesses to experience seamless express connections to global markets.

In 2017, DHL Express expanded its air-side operations with a new Export Express Terminal to expand EXIM capacity and streamline processes, to support the growing exports trade out of North India. With the current expansion, the total DHL Express Delhi Gateway capacity will grow by nearly 6 times since its inception two decades ago.

DHL offers specialised solutions for growth markets and industries including technology, life sciences and healthcare, engineering, manufacturing & energy, auto-mobility and retail.

This new shipment sorting hub spread over 34256 Sq Ft houses the automatic sorting machines with capacity to sort 2000 pieces per hour delivering a 30% improvement in productivity. The 18 sorting chutes, 11 truck docks, and 8 telescopic conveyors help in processing the inbound shipments faster and in turn improve transit times for customers. This is the first auto sort machine to be deployed for any international express processing in India, streamlining processes and delivering better service quality for our customers. The facility also stages outbound export shipments, thereby freeing up space at the existing Export Facility which can then be used for enhancing transit times and service quality for customers.