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FICCI launches self-regulatory code of conduct for e-diagnostics

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The code of conduct aims to ensure adherence to the highest professional standards while delivering quality e-Diagnostic services till last mile



The Federation of Indian Chambers of Commerce and Industry (FICCI) has launched a self-regulatory code of conduct for e-diagnostics in India through a virtual event. The code of conduct was launched in the presence of Manmeet K Nanda, Joint Secretary, Department for Promotion of Industry and Internal Trade, Government of India.

Self-Regulatory Code of Conduct for e-Diagnostics – prepared after several rounds of industry consultations by FICCI's e-Pharmacy working Group aims to ensure adherence to the highest professional standards while delivering quality e-Diagnostic services till last mile in a safe and compliant manner.

This model fits well with the 'Ayushman Bharat Digital Mission' and 'Atmanirbhar Bharat Abhiyaan' and encompasses the vision of 'Digital India'.

Some of the key components of the Code of Conduct include:

- Responsibilities of the Technology Platform listing Medical Laboratories
- Requirements for Safe Sample Collection and Transportation
- Requirements for Clinical Sample Processing & Reporting
- Requirements for Report delivery to the consumer
- Customer grievances
- Adherence to applicable regulatory requirements and technical specifications
- Public Health Initiatives of the Government of India.