

Tata Elxsi designs digital health platform for omnichannel care

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TEngage is cloud-based and fully customizable



Tata Elxsi, the design digital leader, has launched TEngage, the first-ever truly digital health platform designed for omnichannel care at the HIMSS Global Health Conference & Exhibition held in Orlando, Florida from 14–18 March 2022.

Tata Elxsi's TEngage allows hospitals and healthcare providers to offer a unified patient experience across all channels and delivers healthcare anytime, anywhere.

In contrast to the digital health solutions in the market, TEngage is cloud-based, fully customizable and allows hospitals to implement modules with just the required features, and keeping the deployment and operational cost in check. The Health Insurance Portability and Accountability Act (HIPAA) compliant platform supports a variety of third-party tools and can be seamlessly integrated with the organization's existing IT infrastructure.

"TEngage enables providers to deliver omnichannel patient engagement with a seamless, continuous customer experience across any device or location a customer wishes to engage in, a personalized brand experience, and the ability to get any service at any time, in every variety and permutation," said Muthusamy Selvaraj, VP, Innovation & Emerging Business at Tata Elxsi.