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HP India, Jubilant Bhartia Foundation launch virtual helpdesk for Co-WIN registrations

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Initially available in five languages - Hindi, English, Telugu, Tamil and Kannada, more regional languages will be added soon



HP India, in collaboration with Jubilant Bhartia Foundation (JBF), has launched a National Toll-Free Number, easing registration on the Co-WIN portal. The service will help people who have restricted or no access to smartphones or the internet and are dependent on others to register on their behalf. With a multi-lingual helpdesk, assistance will be initially available in five languages - Hindi, English, Telugu, Tamil and Kannada and more regional languages will be added soon.

Through just a call at this National Toll-Free Number, people can get themselves registered on the portal from the safety of their homes.

“The second wave of the pandemic has taken a huge toll on the community at large. In these unprecedented times, HP remains committed to serving the community and those impacted by the ongoing health emergency. This initiative will help many people, especially those who do not have easy internet access or digital skills, to register themselves on Co-WIN and eventually get vaccinated. Our aim is to help millions of such people across the country secure the government-mandated registration on the Co-WIN portal in the easiest possible way”, said Ketan Patel, MD, HP India Market.

“We believe, the National Toll-Free Number initiative by HP India and JBF will act as a catalyst in extending the reach of the vaccination program & will help the masses to access the programme without the challenges of lack of access to technology. The health and safety of every citizen in the country are of utmost importance to us and we are committed to contributing to fight this pandemic,” said Rajesh Srivastava, MD and CEO, Jubilant Ingrevia and Director, Jubilant Bhartia Foundation.

This initiative is part of HP's global commitment to fight COVID-19. Last year, HP teamed up with Redington 3D in India to produce 1.2 lakh ventilator parts for AgVa Healthcare that helped manufacture 10,000 low-cost ventilators.