

Meddo to support Gurugram with tele-consultations, RT-PCR testing via WhatsApp

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Reaching out to help the residents of Gurugram, Meddo will enable tele consultations with a pool of over 200 doctors from across Delhi NCR with the help of the WhatsApp enabled chatbot



Meddo Health, a network of over 300 plus digitally enabled full service OPD health centres in Delhi NCR, has announced a partnership with District Administration Gurugram for their official COVID-19 relief chatbot. Reaching out to help the residents of Gurugram, Meddo will enable tele consultations with a pool of over 200 doctors from across Delhi NCR with the help of the WhatsApp enabled chatbot.

To help the public with real-time verified information available to the public at large, District Administration Gurugram has partnered with WhatsApp, Google India, DeepStrat, Dialogue India, Day Technologies, Meddo, MyUpchaar and Dunzo, to disburse information effectively via official WhatsApp platform.

Meddo will support the Deputy Commissioner Gurugram, a government institution responsible for delivery of good governance in the district of Gurugram with tele-consultations and RT-PCR testing in the district.

Saurabh Kochhar, Founder, CEO, Meddo said, "Through this association with the Govt of Haryana, we aim to provide timely information and services to the patients in need."

- The Dialogue and DeepStrat have helped District Administration Gurugram with the planning, layout and development of this initiative.
- Other partners in this program are MyUpchaar who have come onboard for medicine delivery and doctor's consultation
- Dunzo for meals delivery to the infected residents.

This service can be reached through a WhatsApp text to +91 96432 77788, the official COVID-19 relief chatbot number. The service can be accessed in in English as well as Hindi. Based on a numeric response pattern, each query will be responded with crisp and relevant answers.