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MGM Healthcare, Chennai receives JCI Accreditation

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MGM Healthcare, a leading quaternary care super-specialty hospital in the heart of Chennai city, has announced that it has received the prestigious Joint Commission International (JCI) accreditation, which is considered the gold standard in healthcare worldwide.

An extensive on-site audit was conducted at the hospital by a team of international expert surveyors who assessed patient safety goals, patient assessment and care, anaesthesia and surgical care, medication management, patient and family education, quality improvement, infection prevention and control, governance and leadership, facility management, staff qualifications and education, and information management, in accordance with the best international standards and protocols.

Dr Prashanth Rajagopalan, Director, MGM Healthcare commented on this achievement and said, “The prestigious JCI accreditation for our hospital is a testament to our commitment to ensuring excellent patient experience, patient safety and improved outcomes. It also furthers our effort in catering to a diverse population. I want to extend my gratitude to the staff of MGM Healthcare and our patients. We will continue to put our patient’s safety and comfort first, and give them the best possible care at our facility.”

Some of the aspects of a JCI accredited hospital include a deep commitment to high-quality care, a culture of safety for patients, visitors and staff, willingness to undergo rigorous preparation and a survey, care delivery based on leading, evidence-based practices and leadership in continuous compliance with exacting standards. Joint Commission International’s hospital standards are developed in consultation with worldwide healthcare experts and providers, measurement experts, and patients. The standards are informed by scientific literature and expert consensus to help organisations measure, assess and improve performance.