

Lehigh Valley Health Network, IKS Health announce strategic partnership

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Nationally ranked and accredited healthcare organization will collaborate with leading technology innovator to transform patient and provider experience



Lehigh Valley Health Network (LVHN), has announced a new partnership with IKS Health, a premier healthcare solutions organization, to drive operational innovation and efficiencies, saving physicians' time to focus on what matters most—delivering meaningful and high-quality patient care. The two organizations will collaborate to develop and perfect solutions to enrich and enhance healthcare delivery across the country, including addressing provider burden, meaningful patient engagement, care coordination, shrinking margins, and more.

One of the largest health systems on the East Coast with more than 1,500 providers, LVHN has actively worked to address growing concerns around physician burnout. Together LVHN and IKS will leverage existing IKS technologies as well as develop new, cutting-edge solutions to tackle this and other healthcare industry challenges.

“Although the healthcare industry faces a myriad of challenges, we’re meeting them head-on to support our physicians and patients,” said Dr. Michael Rossi, chief physician executive of LVHN and president of Lehigh Valley Physician Group (LVPG). “We are excited to partner with IKS to further identify and explore ways to truly drive innovation as we continue to provide exceptional care simultaneously with the interest in recruiting the best talent to the area.”

As a first step in the partnership, 50 of LVHN’s providers will begin leveraging IKS’ Scribble technology solution by December 2019, the first group going live in June 2019. Scribble, an asynchronous virtual scribe solution, pairs physicians with a Virtual Physician Partner to deliver an accurate, comprehensive clinical note. This enables the physician to more fully engage with patients—freeing up schedules for more patient interaction or additional patient visits and decreasing documentation time, often saving physicians 1-2 hours per day.

“Thoughtfully pairing human-in-the-loop technology that reduces physician administrative burden with clinical insight delivered at the point of care, will continue to play an instrumental role in transforming the healthcare industry; especially in improving the quality and cost of care,” said Sachin K. Gupta, founder and CEO of IKS Health. “We see our partnership with LVHN as an impactful opportunity to bring more meaning to the physician-patient relationship. LVHN’s culture of excellence enabled

with our solutions will help in furthering our mission of enabling large physician groups to deliver better, safer and more efficient care.”