

Columbia Asia Hospitals adopts healthcare technology by MphRx

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MphRx has built Minerva, a Digital Health platform



MphRx has announced that Columbia Asia Hospitals has launched their Patient Engagement Application Suite, with patient-facing applications available on Web, Android and Apple devices.

Powered by MphRx's FHIR based digital health platform - Minerva, the integrated patient engagement applications provide an aggregated view of patient's health data across the network's hospitals and enables online booking of health care services and physician appointments.

Deen Sulbigar Ali Ahamed (Zulfi), Group Head of IT, Columbia Asia Group of Hospitals said, "Minerva's industry standard open platform approach enabled us to execute our digital patient engagement strategy. Minerva is a unified platform that allows patients to book and manage appointments through any channel of their choice whether it's website, mobile app or even by making a call to customer care. Patients can avoid hospital queues by registering online and paying for consultation and services through the app. Further, patients get notified when their reports are ready and they can easily view the lab results and download reports from anywhere. We are excited to roll out this solution, and look forward to giving our patients a simplified and seamless experience."

Mahesh Uberoi, President, and CEO of MphRx said, "We feel extremely proud and honored to be chosen as the technology partner for Columbia Asia Hospitals in their digital transformation journey, providing health applications to improve patient engagement and drive clinical excellence. Columbia Asia is one of the largest network of hospitals in South East Asia and has been expanding its care network quite rapidly. This implementation was particularly complex with its multi-national requirements and we are proud to have deployed our product at this scale. It's a one-of-a-kind deployment, where a health system has deployed a single digital platform across multiple countries that they operate in. With Minerva as the underlying platform, Columbia Asia Hospitals can easily scale up their IT infrastructure to support the broadening patient base and deliver a seamless user experience at the point of care across all its facilities."

The Minerva patient engagement suite allowed them to provide a single point of care solution on both web and mobile. The underlying Minerva platform, integrates clinical and non-clinical data across disparate health IT systems and facilities to provide a 360-degree view of patient data accessible instantly from anywhere and on any device. The applications allow patients to book and manage appointments, access all their lab results and radiology reports instantly, and get medication alerts and reminders.

The Minerva Customer Care application provides marketing and helpdesk tools that enable the Columbia Asia Customer Care department to manage on-boarding of patients, book and manage appointments on the behalf of patients, and set up and manage appointment slots for all physicians.

The physicians at Columbia Asia Hospitals, via the Minerva physician application will get instant access to aggregated medical records, order laboratory and radiology services for patients, add and edit progress notes, and view and edit discharge summaries of any in-patient episode.