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TCS adjudged a leader in life science drug safety services

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Tata Consultancy Services (TCS), a leading IT services, consulting and business solutions organization, announced that it has been designated as a leader in life science drug safety services (DSS) by the prominent global market intelligence firm, IDC. Among the attributes that earned TCS its leadership position in the "IDC MarketScape: Worldwide Life Science Drug Safety Services 2013 Vendor Assessment" are the company's significant industry expertise, strong drug safety IT and KPO delivery capabilities and investment in drug safety specific IP assets.

IDC MarketScape reports are designed to identify factors conducive to success in a particular market, both long term and short term, and then assess vendors participating in the market against these factors. The criteria for each IDC MarketScape report is developed by IDC analysts and can include discussions, surveys and interviews. For this report, the key criteria for defining excellence included; breadth of service offerings, diversity of resources and infrastructure-supporting services delivery, project experience in the Life Sciences DSS outsourcing market, customer service strategy and customer satisfaction, pricing model, go-to-market capabilities and commitment to growth and innovation in the R&D DSS space.

The report's author, Dr. Alan S. Louie, research director, Clinical Development Strategy and Technology, IDC Health Insights says, "TCS' large life science customer base, broad industry-centric services portfolio, competitive pricing, and strong commitment to growth ensure that the company will continue to be a leading service provider to the industry over both the near and long term."

Debashis Ghosh, president, Life Sciences, Manufacturing and Energy at TCS said, "For TCS and our life sciences customers, patient safety is the absolute priority and we are honored to be listed as a Leader by IDC Health Insights in the Drug Safety market. This recognition is a testament to our commitment to our customers, of constantly innovating and delivering superior drug safety services, and helping companies in ensuring enhanced care for their patients."

TCS' drug safety services help customers enhance efficiency, reduce costs significantly and ensure regulatory compliance.